
EXHIBIT 4.16 SOCIAL SERVICES PLAN

If the applicant is proposing to provide social services to the residents, provide a description of the proposed social services to be provided, including:

- Target Population
- Types of Services to be provided
- Agency which will provide the services and their experience
- Location of the services (on or off-site, and if off-site, where)
- Proposed source of funding for services
- Status of funding for services
- Any fees to be charged for services
- Alignment with the Homeless Service System Pillars Report

OC Housing and Community Development allows up to \$4,000 per unit per year for projects with in-kind case management by a public agency (e.g. MHSA, VA) to be included in the annual operating budget of the proposed project or up to \$10,000 per unit per year for permanent supportive housing units. In addition, applicants are encouraged to partner with CalOptima Health for potential services and/or community supports for any eligible assisted units in the development.

All applicants must identify a qualified service provider that will provide supportive services to the residents occupying units assisted under this NOFA. In the event that there are multiple service providers, the application must identify a primary service provider for the residents occupying units assisted under this NOFA. The applicant will be required to arrange for the provision of supportive services for the term of the assistance provided under this NOFA. All services will be voluntary and available at no cost to tenants in assisted units.

MHSA Funding Applicants:

All units assisted with MHSA funding through this NOFA shall additionally include supportive services provided by the Orange County Health Care Agency (HCA) as the lead service provider, or an HCA-contracted service provider. The developer shall work with HCA to develop and provide a supportive services plan that meets and address the needs of the MSHA tenants for the term of the HCD Loan.

Applicants must include a services plan that outlines services to non-MHSA tenants and how services will be coordinated for all tenants at the development.